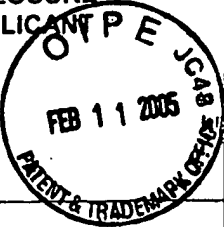




Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use as many sheets as necessary)		Complete if Known	
		Application Number	09/717,433
		Filing Date	November 20, 2000
		First Named Inventor	Leonardo, Lou
		Group Art Unit	3671
		Examiner Name	Pezzuto, Robert
Sheet 1 of 1		Attorney Docket No: 2043.023US1	

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OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-Issue number(s), publisher, city and/or country where published.		T ²
		KANDRA, ANNE, "Consumer Watch: Resolutions for Smart Buyers", <u>PC World</u> magazine, 19(1), (January 2001), pp. 27-30		

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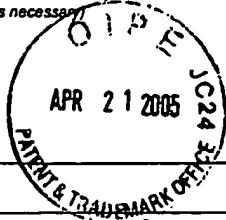
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**INFORMATION DISCLOSURE
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③		ARSENAULT, LISA, "Web Wise", Canadian Insurance, 103(9), (August 1998), 20-22	

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Pezzuto

DATE CONSIDERED

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Substitute Disclosure Statement Form (PTO-1449)

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. † Applicant's unique citation designation number (optional) ‡ Applicant is to place a check mark here if English language Translation is attached